

## **Honeywell Howard Leight™ Sync® Wireless Earmuff**

Work. Stream. Talk. Wirelessly.

**Q1: How many hours of battery life until recharging is required?**

**A1:** Sync Wireless earmuff contains a lithium ion battery which when fully charged has up to 16 hours, two 8 hour shifts of battery life. Depending on usage, battery life is longer, as the 16 hours is based on streaming of music for 16 hours.

**Q2: How do I recharge the battery?**

**A2:** Before using the product for the first time, you fully charge unit before use (refer to manual or quick start guide for charging). The best way is to use the USB cord with the wall charging unit, as this will fully charge in about 5 hours. You can also use the USB cord into a USB outlet on a device such as a computer but charging will take more time.

**Q3: What if I lose my USB cord and wall charger?**

**A3:** You can use similar USB cords from other devices that fit the same and other wall chargers. Just make sure the BT icon LED turns red for charging to know that it is connected.

**Q4: What devices can I use with the Sync Wireless earmuffs?**

**A4:** Sync Wireless can be used with any Bluetooth enabled device. Sync Wireless supports Bluetooth 4.1. Honeywell has only tested the Sync Wireless with a variety of Bluetooth enabled mobile phones.

**Q5: How do I pair the devices?**

**A5:** Consult with the Quick Start Instructions that were included with the product, or on line at [www.honeywellsafetyproducts.com/syncwireless](http://www.honeywellsafetyproducts.com/syncwireless). Enable Bluetooth on your mobile device and set as discoverable. With the earmuff off, push the power button and hold until the BT logo LED light flashes blue/red. If the earmuff is already on and not connected, double push the power button and the BT logo LED light Flashes blue/red. Select Sync Wireless from available devices, or scan if not listed. If device requests a PIN, use 0000. LED will turn green once paired. Feel free to contact Honeywell Safety Products Technical support on line or at 1-800-xxx-xxxx for additional assistance.

**Q6: Can Sync Wireless earmuff be paired with more than one device?**

**A6:** Sync Wireless can be paired with multiple devices, several phones, or other BT enabled devices but can only connect one device at a time.

**Q7: Does Sync Wireless receive data transmissions or audio alerts?**

**A7:** Sync Wireless is not a device that was designed to receive data transmissions, but it will receive audio alerts just as it would “stream” music from a Bluetooth enabled device.

**For technical inquires contact technical services:**

Technical Service: 800.873.5242 (option 6)

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**Q8: What if I have noticed that the connection is weak?**

**A8:** Bluetooth performance can be impacted by several factors: environmental surroundings such as walls, other wireless devices, and distance from paired devices. Trouble shooting tip: Move paired device closer to headset and/or move paired device to another area and re"pair" the earmuff.

**Q9: What is the range of Sync Wireless earmuffs?**

**A9:** Sync Wireless is a Bluetooth\*\* class II earmuff, which means it will work up to 10 meters away from receiver in line of sight.

**Q10: How many paired devices information can Sync Wireless earmuff store?**

**A10:** Sync Wireless earmuff can store up to two paired devices and up on pairing with another new device, old paired device information will be replaced with new one.

**Q11: Can Sync Wireless earmuff adjust the source device volume?**

**A11:** No. Sync wireless volume is controlled locally and make sure volume level is set to max for both voice calls and music on the mobile phone.

REMEMBER: If using a music streaming service (e.g. Pandora, Spotify), while not on a Wi-Fi network, your data plan may be used and overages may occur.

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